

What is the purpose or goal of massage?

The purpose or goal of massage is to enhance the body's natural healing ability by releasing stress and promoting circulation.

What is shiatsu massage?

Shiatsu massage involves applying pressure and motion at specific points of the body. The body has more than 350 pressure points aligned with the internal organs along the meridians. Stimulation of specific pressure points through kneading, tapping or pressing can energize the internal organs, relieve physical and mental stress and relax your body and mind. For additional information, see the attachment, "Shiatsu."

Why should I use an INADA Chair?

The INADA Chair makes the benefits of shiatsu massage available readily, conveniently and luxuriously in your home or office.

How many INADA Chair models are available in the U.S.?

Two INADA Chair models will be available in the U.S. this winter: INADA Chair i.1 and INADA Chair H.9. The INADA Chair i.1, the best-selling luxury shiatsu massage chair in Japan, is the first massage chair to utilize an automatic pressure point detection system to give you a tailored massage to fit your body's needs. In addition to all of the i.1 model features, the INADA Chair H.9 features the world's first Synchronized Music Program to integrate music with massage, enhancing the sensory experience of your massage for deeper mental relaxation.

What is the difference between an INADA Chair and another massage chair?

The INADA Chair is the only shiatsu massage chair that uses a state-of-the-art infrared technology to scan your body, detect pressure points and tailor the massage to fit your body and needs. The new Ultra-Slow technology mimics human touch with random variations of pressure and motion to stimulate specific pressure points through kneading, tapping and pressing. In addition, only INADA Chair H.9 features the Synchronized Music Program integrating music with massage to achieve a higher level of mental and physical relaxation.

If I buy an INADA Chair, is it difficult to install or set up?

Once you purchase an INADA Chair, it will be delivered to your home or office and installed for you.

What happens when a part breaks or requires adjustment?

In the event an INADA Chair requires service, the company that delivered and installed your INADA Chair would come back to your home or office to package the chair and ship it to the central repair center in New Jersey. When your INADA Chair is fixed, it would be delivered to your home or office and re-installed for you.

How much room does an INADA Chair require?

INADA Chair i.1 model:

In the upright position, the chair is 29" wide x 45" high x 47" deep. When fully reclined, the chair is 29" wide x 29" high x 45" deep.

INADA Chair H.9 model:

In the upright position, the chair is 33" wide x 44" high x 44" deep. When fully reclined, the chair is 33" wide x 26" high x 66" deep.

INADA Chair D.1 model:

In the upright position, the chair is 34" wide x 46" high x 52" deep. When fully reclined, the chair is 34" wide x 32" high x 80" deep.

Who should NOT use the chair?

" People who are under a doctor's care or who have any one or more of the following conditions should consult their doctor before using the chair: heart disease, high fever, malignant tumor, during pregnancy or menstruation, spine abnormality, diabetic, osteoporosis, sensory disorders, back disorder, severe interruption in the circulation of the legs, bedridden.

" Do not use the chair to massage injuries or areas of the body under treatment.

" Do not use the chair if you have a medical electrical device (e.g. pacemaker).

" Do not use the chair if you are sick. To do so may exacerbate the condition or cause other serious problems.

What does INADA mean or refer to?

Inada is the family name of Mr. Nichimu Inada, the president of FAMILY Inada.

What is FAMILY INADA's track record in manufacturing massage chairs?

FAMILY Inada built the original home massage chair in 1962 and has steadily rolled out a series of impressive firsts thereafter. For example, FAMILY Inada offered the first chair with up and down motion rollers in 1968, the first chair with a kneading mechanism in 1971, the first chair with the "human touch" (squeeze and press) function in 1974 and the first chair using both acupressure and massage roller features in 1988. It introduced the first infrared pressure detection system in 2000.

How can I order the INADA Chair?

The INADA Chair stores are located in the following malls: Walt Whitman Mall (Long Island, NY), Westfield South Shore (Bay Shore, NY), Garden State Plaza (Paramus, NJ), Willowbrook Mall (Wayne, NJ), Tysons Galleria (McLean, VA), Fashion Center at Pentagon City (Arlington, VA), Town Center at Boca Raton (Boca Raton, FL), Northbrook Court (Northbrook, IL) and Shops at Mission Viejo (Mission Viejo, CA). You can also order the chair by calling toll-free at 1-877-22-INADA (or 1-877-224-6232) or at www.inada-chair.com.

How popular is the INADA Chair in its home country of Japan?

The INADA Chair is sold in Japan as a "Medical Chair" and is Japan's largest-selling luxury shiatsu massage chair. The chair was approved by the Japanese government in 1998 for use in non-clinical massage and acupressure therapy.